

## **paragon electroacoustic GmbH environmental policy**

paragon electroacoustic GmbH is a progressive and dynamic company that is fit for the future. Our objective is to manufacture premium-quality products with short delivery times that not only satisfy our customers but also help to conserve resources and have as little impact on the environment as possible.

Our quality and environmental policy provides the framework for how we do business. Energy management is also an integral part of our quality and environmental management system. We use our integrated management system as a tool to continuously improve our activities.

### **Our maxims:**

#### **1. We set ourselves new quality and environmental targets every year.**

We inform all our staff of these targets, using controlling tools and adequate provision of resources to track/assist with their progress and measure the effectiveness of the results.

One of our main quality targets is achieving "zero defects". Resources optimization and soil and water conservation are relevant environmental objectives in this regard. Reducing our energy consumption and continually improving our energy efficiency are relevant energy objectives.

#### **2. We are a competent and dependable partner for our customers.**

Our mission is to recognize our customers' expectations early on and to satisfy them reliably and competently. We achieve this by being forward-thinking in our ideas and actions.

#### **3. When choosing companies to act on our behalf, their compliance with environmental and energy standards is just as important as their reliability and quality rating.**

Our general terms of delivery form the contractual basis for this.

#### **4. Complying with legal requirements and demands that we have placed on ourselves goes without saying.** We account for and assess all the regulations that apply to us with respect to their impact on our business activities.

#### **5. Everybody is responsible for ensuring quality and environmental protection.**

Acting independently and on their own initiative when manufacturing our high-precision products is what makes our employees stand out from the rest. Each and every member of staff bears responsibility for quality, health and safety at work, and environmental protection.

#### **6. The important position our managers occupy makes them role models for our employees.**

They provide motivation and impart information by honing employees' skills, giving them training, and teaching them to make mindful decisions in their day-to-day work. Open communication between staff and managers at all levels is strongly encouraged.

#### **7. It is better to avoid mistakes than to correct them.**

By preventing and avoiding errors while implementing continuous improvement processes, we aim to continually optimize quality, occupational health, environmental protection, the costs we incur and the technology we use.

#### **8. We build trust through open dialog.**

We are an open and honest partner to our customers, employees, suppliers, proprietors, the authorities and the public. We respond individually and specifically, and with the appropriate data, to environmental concerns raised with us by people outside the company.

Neu-Ulm, 26.02.2019

Place, date

Signature

